

Release Notes 6.0 SR3

Changes made from SR2 to SR3

Total: 16

SuperOffice SIX Subtotal: 16

Issue ID: SIX-3488
Title: Changes made for ranges in Datev serialnumbers in 5.6 SR3 was not transferred to SIX
Description: New serialnumber range implemented for Datev version.
incl URL to support site
Type: Bug **Priority:** 2 - High
Product: CRM **Component:** Appointment
Function: System

Issue ID: SIX-3339
Title: New events added
Description: Implemented new events:
BeforeDelete on Appointment, contact, document, person, project, selection and relation.
ProjectMemberEvents added to SuperOfficeEvents with events for ProjectMemberChanges,
ProjectMemberAdded and ProjectMemberRemoved
Type: Bug - Not released **Priority:** 2 - High
Product: CRM **Component:** Appointment
Function: System

Issue ID: SIX-3316
Title: IE7 issue - SOCRM do not end its iexplorer process when closing down
Description: Found in latest version of 6.0, version 6.0.30.0 (07.11.2006)
1. Open windows task manager
2. Start SOLoader with webpanels
--> observe in task manager that an iexplorer process is startet
3. Close down socrm
--> observe that the iexplorer process is not ended. With IEv 6 the process is ended.
4. Without ending the iexplorer process, run socrm again
--> observe that some of the times you do this you seem to be logged into socrm, before it suddenly disappears from the screen. Ending the iexplorer process before running socrm again is fixing this problem.
Type: Bug - Not released **Priority:** 1 - Release Killer
Product: CRM **Component:** General
Function: System

Issue ID: SIX-3310
Title: Sale_id missing as template variable
Description: Would like that the sale_id is available as a template variable, useful for webpanels
<http://devnet.superoffice.com/forums/ShowPost.aspx?PostID=2385>
Also, any other missing identity as template variable.
Type: Bug **Priority:** 2 - High
Product: CRM **Component:** Document
Function: Read / View

Issue ID: SIX-3309
Title: Setup cannot login to DB2 on AS/400 iSeries
Description: 1. Create an empty db on i5/OS V5R4M0
2. Create an ODBC datasource against the new db
3. Run Server setup
4. Select the datasource
5. Click the TEST button
--> observe that TEST fails - does not validate the database.
Login with client fails against an upgraded database.
DbSetup runs but resulting database cannot be logged into by client.
Type: Bug **Priority:** 1 - Release Killer
Product: Setup **Component:** General

Function: New / Insert

Issue ID: SIX-3276

Title: IE7 woes.

Description:

- Install IE7. (English version just released)
- Launch CRM against ASA PB.
- Fire up the Preference dialog and turn off "use superoffice browser"
- Restart CRM

Observe that all hell breaks loose. New IE windows never stop being produced. Many try to open the same link over and over again.
(Using external browser with lots of web panels defined is perhaps far fetched but the result may be interesting in view of other IE7 issues we have)
Also: exiting CRM becomes impossible without the task manager.

nb: My Ultra Recall Professional uses embedded browser. It seems to do ok with IE7.

- Now turn "Use SuperOffice Six browser" back on. (It's in the functions tab)
- Restart CRM against ASA PB

Observe that 5 IE/ external browser windows are opened with url:

4 x : C:\Documents and Settings\Conrad\Local Settings\Temp\SOTEMP\blank.htm
1 x : <http://research.superoffice.net/weather/Default.aspx> (this one actually works)

- Now I click on the company www tab.

EJFirma is expected to load in the browser panel. A few seconds pass with some invisible activity, then an external IE7 browser window appears with the eJournal loaded.

This may an interesting clue to our other IE7 visibility issues. If I look at the browser panel with spy I can observe that our "Microsoft Internet Explorer" IEFrame window that is embedded in a StarView window is present and visible but all its own child windows (WorkerW) are hidden/disabled.

"Open in separate window" does nor work.

Clicking on Hugo, launches several external IE7 windows.

It looks as if at some point in the loading process the entire output is piped to an external browser window.

Type:	Bug	Priority:	2 - High
Product:	CRM	Component:	General
Function:	System		

Issue ID: SIX-3191

Title: Country_id on person must be changed in N_SOcompany.imp

Description:

The N_SOCompany.imp file must be changed.
Country:_id on person imported in is 47 and makes the default country blank on persons on new installations.

Our sale manager Grete Valseth must be switched to Thomas Bakken.
this maybe small things but customers should have the right info on SuperOffice employees.

Type:	Bug	Priority:	2 - High
Product:	CRM	Component:	Person
Function:	Edit / Change		

Issue ID: SIX-3150

Title: Selection type wrong in SDK

Description: <mailto:sdk@superoffice.com?subject=Documentation> Feedback:
SUPEROFFICEDBLib~SOSelection~Type.html

1 = static contact selection, 2 = dynamic contact selection, 10 = temp selection
enSelTypeStaticContact = 0

Type:	Bug	Priority:	2 - High
Product:	CRM	Component:	General
Function:	Read / View		

Issue ID: SIX-3117

Title: DOC PLUGIN: Open is always called. (Behavior change from 5.6)

Description: Assume user ADM2 and user SAL2 belong to different groups and can see, but not edit each others documents.
(Userlevel 2 has this by default)

1. Login as user ADM2
2. Click Write button. Create document A
3. Observe that SOARC plugin CREATE function is called.
4. Open document A by double-clicking on it in archive.
5. Observe that SOARC plugin OPEN function is called.
Expected that EDIT function since user has edit rights on document object.
6. Login as user SAL2
7. Go to document A.
8. Open document dialog for document A.
9. Observe that document is read-only (completed checkbox is grey too)
10. Double click document.
Observe that SOARC plugin OPEN function is called
(Correct behavior)
11. Log in as user SAL0
12. Go to document A
13. Open document dialog for document A.
14. Observe that document is editable (completed checkbox is enabled)
15. Double click document.
Observe that SOARC plugin OPEN function is called.
Expected: SOARC plugin EDIT function to be called since doc object is editable.

In 5.6 EDIT was called if the user had edit permission on the document, otherwise OPEN was called.
This made plugins easier to develop.

Type:	Bug	Priority:	2 - High
Product:	CRM	Component:	Document
Function:	Open		

Issue ID: SIX-3080
Title: Parameter in SuperOffice.ini to disable writing to SOCache
Description: We want to be able to disable writing to SOCache and have tried the parameter:
 EnableHDBCach=1 under section [SuperOffice] in SuperOffice.ini

Also tried this in SuperOf5.ini for CRM5 but SuperOffice writes to the windows\SOCache

Type:	Wish	Priority:	2 - High
Product:	CRM	Component:	General
Function:	System		

Issue ID: SIX-3072
Title: Creating new users must be changed in CHECK_POLICY=OFF
Description: SuperOffice now uses the following parameters the make users,
 CHECK_EXPIRATION=OFF, CHECK_POLICY=ON
 The last option causes problems when you are in de domain environment.
 SQL 2005 will check the domain password policy on all user passwords in
 the SQL database.
 So the way SuperOffice makes users must be changed in CHECK_POLICY=OFF

Type:	Bug	Priority:	1 - Release Killer
Product:	Admin	Component:	Users
Function:	New / Insert		

Issue ID: SIX-3070
Title: IEv7 issue - Webpanel as section tab/archive tab is not showing the content of a webpage
Description: Tested with IEv7 Beta3 (also tested with version 6 SP2, this is working as intended)
 1. In admin: Add web panel on "Section tab in company creen" , for instance an url to www.nettavisen.no
 2. Start socrm, open the web panel by the archives in the company creen

--> observe that the page is loaded but no content is displayed.

Type:	Bug	Priority:	1 - Release Killer
Product:	CRM	Component:	Web panel
Function:	System		

Issue ID:	SIX-3069		
Title:	<u>IEv7 issue - Webpanel on company/project card is not showing the content of a webpage</u>		
Description:	<p>Tested with IEv7 Beta3 (also tested with version 6 SP2, this is working as intended)</p> <ol style="list-style-type: none"> 1. In admin: Add web panels on company card and project card, for instance an url to www.nettavisen.no 2. Start socrm, open the www panel in the company card and the project card <p>--> observe that the page is loaded but no content is displayed. (Some times the web panel is displaying the content when you log in the first time. Restart socrm and observe that the content is gone.)</p>		
Type:	Bug	Priority:	1 - Release Killer
Product:	CRM	Component:	Web panel
Function:	System		

Issue ID:	SIX-3067		
Title:	<u>IEv7 issue - Minicard webpanels are not showing the content of a webpage</u>		
Description:	<p>Tested with IEv7 Beta3 (also tested with version 6 SP2, this is working as intended)</p> <ol style="list-style-type: none"> 1. In admin: Add web panels on company minicard, project minicard, selection minicard and diary minicard 2. Start socrm, display the webpanels <p>--> observe that the page is loaded but no content is displayed. (Some times the company minicard web panel is displaying the content when you log in the first time. Restart socrm and observe that the content is gone.)</p>		
Type:	Bug	Priority:	1 - Release Killer
Product:	CRM	Component:	Web panel
Function:	System		

Issue ID:	2527		
Title:	<u>Web browser panel not repainting when covered by dialogs</u>		
Description:	<p>Paint events appear to get eaten while paint events occur inside the browser frame. When SuperOffice window gets a paint event, then whole browser is invalidated, and the problem is fixed.</p> <p>Test web page: <a href="http://dev-christian/RepaintSOBrowser/RepaintBrowser.aspx?cuid=<cuid>">http://dev-christian/RepaintSOBrowser/RepaintBrowser.aspx?cuid=<cuid> Runs against ASADailySIX on QA-UT-MSSQL</p> <ol style="list-style-type: none"> 1. Admin: add URL to Application list as web page in web panel. 2. Log in to SOCRM 3. Go to web panel, open right tab. 4. Wait for page to render (it's fetching all the appointments for the given contact-id.) 5. Page renders correctly -- see attachment START 6. Click "open JS window" link. 7. Popup browser window appears -- see attachment POPUP 8. Move window to middle of web panel so all of it is inside the main browser panel. Note that popup browser window triggers repaint when moved outside browser panel. 9. Close the popup browser window. 10. A beep sounds and the background is not re-painted -- see attachment PAINT BUG 11. Hit F5 inside browser panel -- repaints whole page. 12. Click on VIEW APPT link. 13. Appointment dialog appears. 14. Observe that browser does not re-paint when appointment dialog is dragged over page. (This also works with the SuperOffice.net page) Observe that browser repaints when dialog is moved outside browser panel over rest of SOCRM window. then the browser panel repaints) 15. Click CANCEL in appointment dialog. 16. Observe that dialog leaves big blue hole in web page. Observe that the browser repaints if the dialog extends outside the browser. <p>Expected: the browser to repaint correctly all the time.</p>		
Type:	Bug	Priority:	1 - Release Killer
Product:	CRM	Component:	Web panel
Function:	Read / View		

Issue ID:	2347		
Title:	<u>Document - user with only read rights can still edit the document</u>		

Description:

Tested on AsaDaily on mssql with users PAL1 (Utvikling) and Jan Banan (Ledelsen as primary group, Administration and Utvikling)

Role for Jan Banan is read on other groups

1. Created a document with user PAL1, visible for Uvtikling
2. Logged in with user Jan Banan
3. Jan Banan sees the document (correct according to role's dataright)
4. Jan Banan can open the documentdialog on the existing dialog, and all is disabled (correct)

But:

--> observe that Jan Banan can double-click the document, which then opens in Word, ready for editing. You can edit, save, and the changes is really saved. This goes for both completed and not completed documents

SECURITY HOLE: bumped priority to Release Killer.

Right-click on document.

Observe that OPEN is disabled/hidden in menu (Correct)

Double-click and ENTER in list does not check sentry rights properly.

Should call OPEN rather than EDIT on doc-plugin.

Type:	Bug - Not released	Priority:	1 - Release Killer
Product:	CRM	Component:	Document
Function:	Edit / Change		
